

Case study:

When patients need complex labs, we deliver



Do you have a patient like this?

Introduction & Presentation

Meet Sharon, a 68-year-old female who called her PCP to report a 10-pound weight gain over the past three days, in addition to being more fatigued than normal. **The patient's nursing care manager at the PCP office called DispatchHealth to request an in-home visit.**

The power of DispatchHealth

History: Patient had an electrical cardioversion 6 days prior, anemia, cardiac arrhythmia, CHF, hypothyroidism, kidney failure, obesity.

Physical exam: Abdomen distended with no tenderness or guarding, bilateral lower extremity edema 3/6, systolic heart murmur 2/6.

On-site labs: Chem 8 on-site findings of low hemoglobin levels, normal electrolytes, normal EKG.

Medication reconciliation: Furosemide administered on site and prescription ordered.

SDOH assessment: No urgent concerns identified.

Education: Extensive disease specific education and the importance of following up with PCP for anemia.

Care coordination: Discussed care plan and shared encounter summary with PCP.

Sharon's experience: This patient was able to avoid being transported to the ER which would have resulted in expensive medical costs and the challenges of transitional care.

Request a visit

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